

ARH Safety & Quality News

Alwyn Rehabilitation Hospital

October 2019

www.alwyn.com.au

CEO/Director Clinical Services: John Franta
Clinical Care Manager: Lynette Foskett
Consumer Representative: Judy Dekker

CONSUMER PARTICIPATION



In October we welcomed our new consumer Judy to our Community at Alwyn Rehab Hospital. As a previous patient to both the inpatient and outpatient program Judy will attend our quality meetings as well as being available to provide input for the review, from a consumer perspective, of our patient brochures and policy manuals. We often ask patients and visitors for their assistance in reviewing patient information factsheets, brochures and hospital policies. *If you have an issue, you can make contact with our Consumer Rep by leaving a message for her at Reception.*

HAND HYGIENE – Audit Two

Audits conducted three times year and benchmarked -Overall compliance to all 5 Hand Hygiene moments

National 87.5%

Alwyn Rehab Hospital 89.2%

JULY – AUG 2019 CLINICAL INDICATORS

HA – Hospital-acquired OBD= Occupied Bed Days BM - Benchmarking

INDICATORS	Alwyn	BM Hospitals
HA Infection Rates	0	0.1%
HA Wound Infection	0	-
HA Pressure Injury	0	0.02%
Total Falls	0.14%	0.19%
Medication Incident	0.14%	0.21%
Transfer to acute facility	0.2	0.27%

AUDIT RESULTS

Clinical Process Audit –

- Comprehensive Care 99%
- Communicating for Safety 97%
- Recognising & responding to acute deterioration 100%

Doctors satisfaction Survey 98%

Patient Satisfaction Survey 99%

Celebrating Dewali at Alwyn Rehab Hospital



“Never doubt that a small group of thoughtful, committed, citizens can change the world. Indeed, it is the only thing that ever has.”
 — Margaret Mead